

Cash Programs Division

August 2003

CAPI COST OF LIVING (COLA) Increase



CAPI participants received a COLA increase in their monthly payment effective 6/1/03. Most CAPI participants who live by themselves will receive an increase of \$21 (from \$747 to \$768) for one person and \$38 (from \$1,324 to \$1,362) per couple. Retroactive supplemental payments will be mailed for June, July and August 2003. A multilingual NOA, informing all CAPI participants of this change went out before the end of July 2003.



DIVERSION

Diversion offers a lump sum payment to apparently eligible CalWORKs applicants with the intent of diverting the applicant from long term cash assistance. The CalWORKs application is denied when an applicant chooses to receive a Diversion payment in lieu of receiving aid. The PA 2019 Diversion Informing Notice, must be explained to all CalWORKs applicants during the initial intake interview. The applicant must complete the PA 2019 prior to authorization of CalWORKs benefits, including immediate need payments. This is to ensure that the applicant has been informed of the Diversion payment option prior to the regular processing of the CalWORKs application.

Civil Rights Note

Did you know that the Civil Rights and Language Services Section conducts biennial Civil Rights Reviews of the DPSS District Offices to ensure compliance with the Americans with Disabilities Act (ADA) of 1990? This includes a review of accessible parking, building entrances, elevators, restrooms, water fountains, and public transportation for those that meet the ADA.



For more information on this topic you may contact the ADA information lines at :
800-514-3031 (Voice)
800-514-0383 (TDD)

PA 42, VAWA FAX INQUIRY WRONG FAX NUMBER

~~805-527-4864~~

The fax number listed on the PA 42, VAWA Fax Inquiry form released with FML 4407, dated 8/21/02 is incorrectly listed as (805) 527-4864. The correct fax number is **(802) 527-4864**. Effective immediately, please ensure that the correct fax number is used. In addition, please re-fax any pending VAWA Fax Inquiries that may have been previously faxed to the wrong number to the correct fax number as stated above. Corrected copies of the PA42 will be distributed to districts shortly followed by an erata to the FML.



DIRECT DEPOSIT REMINDER



This is a reminder to all CalWORKs/RCA, GR, and CAPI intake staff that Direct Deposit Program information shall be reviewed with all applicants at intake and at any point of contact. Applicants/participants shall be reminded of the benefits of the Direct Deposit Program, including access to cash aid on the 1st of each month, and the elimination of fees for using ATMs, check cashing and money orders.

In addition, applicants/participants who do not meet regular banking requirements because of problems with ChexSystems or poor credit history can qualify for an Electronic Transfer Account (ETA) and still take advantage of all the benefits Direct Deposit has to offer. Union Bank of California is one of the banks in Los Angeles County offering ETA to which participants can be referred.



TO ALLOW OR NOT TO ALLOW... EARNED INCOME DISREGARDS

For GR cases, the Earned Income Disregard is always allowed, regardless of when the earned income is reported.

Overpayment Notices of Action

Please remember that CalWORKs, GR and CAPI overpayment NOAs are not automated on LEADER. Whenever an overpayment is discovered and computed, a manual NOA must be completed and mailed to the participant in a timely manner.

